## **GRAFTON PRIMARY SCHOOL**



## SCHOOL USERS BEHAVIOUR POLICY

- Parents
- Visitors
- Other community users

Revised 8th October 2018

## STATEMENT OF EXPECTATION OF BEHAVIOUR

Whilst the public are on our premises there is an expectation that behaviour by both staff and visitors, including parents of pupils, will meet certain standards.

- Our staff will be polite and courteous towards you at all times.
   If you feel a member of staff has behaved in an unacceptable way please end your discussion and report the matter to the Head Teacher or Senior Management. They will then contact you to arrange a meeting and attempt to resolve your complaint
- In return it is our expectation that you will be polite and courteous and respectful to staff. If the staff are subjected to unacceptable disrespectful behaviour they have been instructed to end the discussion with you and inform you of their reasons. You may be asked to leave the premises. A letter to confirm the reasons will be sent to you. You will be given the opportunity to discuss the matter with us in a calm and civil manner. If the incident is particularly serious or is repeated you may be barred from the premises.

## The following behaviours are unacceptable

- Swearing, spitting, shouting, threatening words or gestures
   Physical or verbal intimidation and the use of force such as
   pushing, pulling, poking, prodding etc
- Racist, ageist and sexist comments
- Being under the influence of drugs or alcohol whilst on the premises

- Smoking whilst on the premises
- Speaking to or interacting with children other than those related to a visitor.